



FC HALIFAX TOWN
MATCH INFORMATION PACK



FC HALIFAX TOWN

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We advise that you plan your journey in advance so you can arrive at the stadium in plenty of time. We will be staggering the times that fans enter the stadium; you can find your block; row and seat on your ticket if you are in the East or West Stands. Please see below the time you will need to arrive based on the stand you will be in. Please note, normal entry points may be closed and additional stadium entry procedures will be in operation.

It is important that fans turn up to the stadium at their allocated time slot or up to 10 minutes before, otherwise we cannot guarantee that you will be allowed entry to the stadium.

For those in seating bubbles please ensure you arrive together.

Please note that entrance to the Shay Stadium for the above match will be strictly by **Match Day Ticket ONLY** issued for our two seated stands being the East & West and also for the South Stand which is terraced standing. (**SOUTH STAND Please ensure you bring the extra identification proof with you - photo ID and proof of address**).

INSTRUCTION A – WEST STAND TICKETS

Entrance to this Stand will be via **NORTH STAND TURNSTILES 10 & 11.**

TURNSTILE 10

This is access to West Stand Blocks A & B.
This turnstile will open from **11.00am.**

TURNSTILE 11

This is access to West Stand Blocks C & D.
This turnstile will open from **11.45am.**

INSTRUCTION B – EAST STAND TICKETS

Entrance to this Stand will be via **EAST STAND TURNSTILES 15, 17, 18 & 21**

TURNSTILE 15

This is access to East Stand Blocks A & B.
This turnstile will open from **11.00am.**

TURNSTILE 17

This is access to East Stand Blocks C & D.
This turnstile will open from **11.45am.**



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TURNSTILE 18

This is access to East Stand Blocks E & F.
This turnstile will open from **11.00am.**

TURNSTILE 21

This is access to East Stand Blocks G & H.
This turnstile will open from **11.45am.**

INSTRUCTION C – SOUTH STAND TICKETS

Entrance to this Stand will be via the **SOUTH STAND TURNSTILES 24 & 26**

South Stand Ticket holders can use either of these two turnstiles to access the South Stand

These two turnstiles will both open at **11.30am.**



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FAQs

1) What if I have COVID-19 Symptoms?

You must not attend if you are suffering from COVID-19 symptoms, are feeling unwell, or if you've been in close contact recently with anyone experiencing symptoms or who has tested positive. If you or anyone who you have travelled with has a temperature over 37.5, you will not be allowed to enter the ground. In the event you develop COVID-19 symptoms whilst at the Stadium, please notify the nearest member of Club staff immediately.

2) Do I have to adhere to the Code of Conduct?

You must adhere to the Code of Conduct at all times and follow all safety requirements and one-way systems, in order to assist Club staff, stewards and volunteers, and to help protect you and your fellow fans. If you do not co-operate, we have the right to remove you from the stadium and prohibit you from attending future games. [Click here for the Code of Conduct.](#)

3) How do I leave the stadium after the game?

Fans will be asked to exit the stadium block by block to stop congestion at the front of the stands and stairs. Please stay in your seat until a steward has informed your block that you can now exit.

4) Do I need to wear a face mask?

You need to wear a facemask or a visor at all times when entering, moving around and leaving the stadium. We do advise you wear your face mask at all times.

5) How do I stay socially distanced from other fans?

Maintain Social Distancing and adhere to the 2m rule where possible, the seating plan has also allowed for fans to sit socially distanced.

6) Can I get up from my seat during the match?

Please remain in your seat or place at all times wherever possible. If you need to use the washroom, they will be open with a queuing system monitored by stewards.



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7) Will there be food and drink available to buy on match day?

There will be no food or drink available.

8) Will there be hand sanitiser around the stadium?

You must maintain good hand hygiene when visiting the ground, please use the sanitiser dispensers provided and avoid touching your face, handles, railings etc. whenever possible.

9) How do I know which is my temporary seat?

Your seat number(s) are on your ticket(s) and you must sit in these allocated seats.

10) Where can I park my car?

There will be no spaces available for car parking. A large section of the car park is required for additional access for fans as part of SGSA requirements. You can park if you are a blue badge holder.

11) Can I throw the ball back on to the pitch?

We kindly ask all spectators to not throw the ball directly back onto the field of play. Please return the ball to a member of the ground crew or a steward, who will sanitise the ball before it is returned to the designated ball points around the pitch perimeter.



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STADIUM MAP

